

Introduction

Health is an inalienable right of every human being. The registration in the National Healthcare System (“SSN”) is compulsory to access Italian public healthcare. People registered in the SSN are entitled to a general practitioner who offers consultations at his office and prescribes drugs, specialized consultations and exams. Foreign citizens can access basic medical assistance without being reported to the police, even if they are not registered in the National Healthcare System. 112 is the health emergency number, 24 hours. This service is free of charge.

1. Healthcare for foreign citizens

In Italy, healthcare is accessible to foreign citizens with a regular residence permit and dependent family members who live with them.

Without a regular residence permit, you can access outpatient and hospital care in emergency public facilities. However, you are not entitled to a general practitioner or paediatrician.

Foreign citizens who can register in the SSN:

- Foreign citizens with a residence permit and a job, foreign citizens registered in employment lists or who are waiting to be regularized;
- Regular residents;
- Foreign citizens who applied for the residence permit renewal (for work, family, asylum, adoption, custody, citizenship, religious or education purposes);
- Dependent family members of the categories described above.

Registration in the SSN is voluntary for non-EU citizens belonging to the following categories: students, au-pair people, religious staff, people with a chosen-residence permit, over-65 parents reunified after 5 November 2008.

If you are a non-EU citizen resident in the municipality of Florence and if you pay taxes in Italy, you are entitled to SSN registration. If you do not comply with these requirements, you can apply for voluntary S.S.N. registration.

BEWARE!!!!

Voluntary registration implies an annual fee. Recipient of the transfer: Regione Toscana, bank account number 289504. Transfer description: “contributo S.S.N.” (SSN fee), specifying the current year. Voluntary registration has a calendar year validity (from 1 January to 31 December, regardless of the date of the transfer) and can involve dependent family members too. The fee must be paid every year.

The fee amounts vary based on the categories listed above. For instance: EU or non-EU citizens resident in Italy for education purposes must pay 149,77 Euros (without dependent family members) or 387,34 Euros (with dependent family members). EU or non-EU au-pair citizens must pay 219,49 Euros (without dependent family members) or 387,34 Euros (with dependent family members).

As for the other categories, the fee amount varies also depending on the income.

For further information

<https://www.uslcentro.toscana.it/index.php/servizi-online/servizi-e-attivita/informazione-e-orientamento/784-assistenza-italiani-all-estero-e-stranieri-in-italia/9666-assistenza-sanitaria-ai-cittadini-non-appartenenti-all-u-e>

Click on “Documenti necessari” to find out fee amounts and required documents.

Click on “Zona fiorentina” to find out the contacts at which you can ask for further information and explanations.

For further information about Florence: iscrizionivolontarie@uslcentro.toscana.it

The registration allows you to:

- Choose a general practitioner and a paediatrician for your children;
- Schedule general or specialized consultations at doctors' offices or at home (paying the ticket);
- Access diagnostic and therapeutic care programmes in different healthcare facilities;
- Get vaccinated;
- Get blood tests (paying the ticket);
- Do diagnostic exams (x-rays, ultrasound scans) (paying the ticket);
- Receive drugs (paying the ticket);
- Access rehabilitation activities (paying the ticket).

Where can you register in the National Healthcare System in Florence?

<https://www.uslcentro.toscana.it/index.php/medico-di-famiglia-e-pediatria/1432-servizi-medico-di-famiglia-e-pediatria/20568-sportelli-anagrafe-sanitaria>

Click on "Zona Firenze"

→ Documents required for National Healthcare System registration:

- ID document
- Residence permit or renewal receipt;
- Certificate or self-declaration on the actual residence/domicile and/or actual dwelling in the regional territory;
- European Health Insurance Card number ("Codice fiscale");
- Photocopy of all the above-mentioned documents.

European Health Insurance Card

What is the European Health Insurance Card?

After registering in the SSN, you will receive the electronic European Health Insurance Card. It will allow you to access the medical assistance offered in the National Healthcare System. The Card is regional. Healthcare services and related access modalities may vary between different regions. The Health Insurance Card is free of charge and will be valid for the entire duration of your residence permit.

What do you need your Health Insurance Card for?

The Health Insurance Card is necessary to go to the general practitioner or paediatrician, to buy drugs at the pharmacy, to schedule lab tests, to do specialized consultations at the hospital or at the Local Health Agency (ASL) and, in general, every time you have to show your "Codice fiscale".

→ Foreign citizens who are not registered in the National Healthcare System

Even if your residence documents do not comply with the law, you can access outpatient and hospital care in emergency public facilities. However, you are not entitled to a general practitioner or paediatrician. **BEWARE! Healthcare services will never report you to the police because of an irregular residence permit.**

STP, “Straniero temporaneamente presente” (Temporarily Present Foreigner). It’s a code for foreign citizens who have been staying provisionally in the territory for at least 3 months, living in poverty and not complying with the rules on entry and residence.

ENI, “Europeo Non Iscritto” (Non-Registered European). It’s a card for EU or non-EU citizens with EU equivalent status who do not live in the regional territory, who do not meet the requirements for compulsory registration in the Regional Healthcare Service (SSR), who are not supported by their Country of origin and who cannot afford healthcare services because of poverty.

STP and ENI cards have a provisional validity of 6 months and are renewable for a further 6 months.

WHERE CAN YOU REQUEST STP AND ENI CARDS in Florence?

Addresses at the following links:

<https://www.uslcentro.toscana.it/index.php/altri-servizi/784-assistenza-italiani-all-estero-e-stranieri-in-italia/10114-assistenza-in-italia-a-cittadini-extracomunitari-stranieri-temporaneamente-presenti-stp>

Click on “Zona Firenze”

Documents required to apply for STP and ENI:

- ID document or self-declaration of name, surname, sex, date of birth and nationality
- Declaration of economic distress
- Declaration on the impossibility to get registered in the Regional Healthcare Service (SSR) and the lack of a health insurance

Find out the addresses of the CLINICS for foreign citizens with STP or ENI in Florence at the following link:

<https://www.uslcentro.toscana.it/index.php/servizi-e-attivita/784-servizi-vari/assistenza-italiani-all-estero-e-stranieri-in-italia/10114-assistenza-in-italia-a-cittadini-extracomunitari-stranieri-temporaneamente-presenti-stp>

Click on “Attività ambulatoriali” and “Zona Firenze”

	day	timetable
Morgagni	Monday	2 pm – 5 pm
	Thursday	2 pm – 4 pm
Santa Rosa	Tuesday	10 am – 12 pm
	Wednesday	2 pm – 4 pm

	Friday	11:30 am - 13:30 pm
D'Annunzio	Wednesday	2 pm – 6 pm

Note: even if you are not registered in the SSN, you can access vaccination services according to the