

### 3. Hospital healthcare

In Italy, hospitals can be public or private. Hospitalization requires a prescription from your general practitioner or first aid doctor. In public hospitals, hospitalization is free of charge if it is indispensable.

#### What is a hospital?

In hospitals, patients with severe diseases are treated and cured. Emergency and urgency healthcare is also available ("Pronto Soccorso").

#### When do you have to go to the hospital?

You have to go to the hospital to receive complex and intensive treatments during the severe stage of a disease, to undergo surgical operations and treatments that cannot take place at the doctor's office or at home.

Hospitalization can be urgent or not: in the first case, the referring persons are first aid doctors. In the second case, general practitioners or paediatricians write a prescription and patients have to show it to the hospital. You can access the **Emergency Room** autonomously or by calling an ambulance, number **112**. This service is available for emergencies like accidents, injuries, life-threatening situations, etc.

Healthcare professionals inform patients who access the hospital about the risks connected to surgical operations, anaesthesia, etc. and possible alternatives. Before undergoing surgical operations, patients must sign the Informed Consent or deny.

During the consultations, patients are free to talk with the doctors without fear of them spreading their information.

Doctors must fulfil the confidentiality obligation on everything they see, hear or know about patients and their families.

Patients have the fundamental right to be informed about their health status.

#### Main hospitals in Florence

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##### "S. Giovanni di Dio" Hospital

For further information:

<https://www.uslcentro.toscana.it/index.php/ospedali/21-ospedali/878-ospedale-san-giovanni-di-dio-firenze>

**Address:** Via Torregalli 3 – Firenze

Phone: 055 69321

##### How to reach us:

The new "San Giovanni di Dio" hospital is situated in Florence, specifically in Soffiano-Le Bagnese.

CAR:

<https://goo.gl/maps/iTEitRGdnpX>

TRAIN:

From "Firenze S.M.N." railway station ("Santa Maria Novella"): take the bus number 6.

Otherwise, TRAM line 1 towards "Scandicci"

From "Firenze Rifredi" station: take the bus 2, get off at the bus stop "Abside SMN" and take the bus 6 B.

BUS:

You can take the buses n°6, n° 27.

From "Scandicci" n°26

From "Signa" n° 83

TRAM:

From "Firenze Santa Maria Novella" railway station, take the LINE 1 towards "Scandicci".  
Get off at the stop "NENNI-TORREGALLI".

### **"Santa Maria Nuova" Hospital**

For further information:

<https://www.uslcentro.toscana.it/index.php/ospedali/ospedale-santa-maria-nuova>

**Address:** Piazza Santa Maria Nuova 1 – Firenze

**Phone:** 055 69381

**How to reach us:**

CAR:

BUS: You can take the buses n° 14, n° 23.

TRAM: Take the line T1 and get off at the stop "Valfonda" or "Fortezza", otherwise take the line T2 and get off at the stop "Unità"

TRAIN: The nearest station is "Santa Maria Novella"

### **"Azienda Universitaria Ospedaliera Careggi"**

For further information:

<https://www.aou-careggi.toscana.it/internet/index.php?lang=it>

**Address:** Largo Brambilla, 3 - 50134

**Phone:** 055 794 111

**How to reach us:**

**CAR:** from "Autostrada A1": take "Firenze Nord" exit and go ahead towards Florence. Go up to the end of the motorway ("Peretola"). Then, follow the road signs for "Careggi".

From "Autostrada A11": go up to the end of the motorway ("Peretola"). Then, follow the road signs for "Careggi". From the motorway-link "Raccordo Autostradale Firenze – Siena": go up to the tollbooth roundabout of "Firenze Certosa". Take "Autostrada A1" towards Bologna on the left, then exit at "Firenze Nord" tollbooth. From "S.G.C. FI-PI-LI" ("Strada di Grande Comunicazione Firenze Pisa Livorno"): after "Scandicci" exit, go past "Autostrada A1" entrance and exit towards "Careggi". At the roundabout, take the exit towards "Viadotto dell'Indiano" bridge. Cross the bridge. At the traffic light, go straight and follow the road signs for "Careggi".

**BUS:** You can take the following urban lines: T1 (tram), 33, 40, 43, 56.

For further information on these and other routes, please visit the website [AT](#).

**TRAIN:** from "Firenze S.M.N." station ("Santa Maria Novella"): take the tram T1 (towards "Careggi-ospedale").

From "Firenze Rifredi" station: take the shuttle bus 33.

For further information on train schedules, please visit the website "Ferrovie dello Stato".

### **"Azienda Universitaria ospedaliera Meyer" – Hospital for children and kids up to 18 years of age**

For further information:

<https://www.meyer.it/index.php>

**Address:** Viale Gaetano Pieraccini, 24 - 50139 Firenze

**Phone:** 055 56621

**How to reach us:**

**CAR:** from "Autostrada A1": take "Firenze Nord" exit and go ahead towards Florence. Go up to the end of the motorway ("Peretola"). Then, follow the road signs for "Meyer" hospital.

From "Autostrada A11": go up to the end of the motorway ("Peretola"). Then, follow the road signs for "Meyer" hospital.

From the motorway-link "Raccordo Autostradale Firenze – Siena": go up to the tollbooth roundabout of "Firenze Impruneta". Take "Autostrada A1" towards Bologna and exit at "Firenze Nord" tollbooth.

From "S.G.C. FI-PI-LI" ("strada di grande comunicazione Firenze-Pisa-Livorno"): after "Scandicci" exit, go past "Autostrada A1" entrance and exit towards "Viadotto dell'Indiano" bridge. At the roundabout, take the exit towards "Viadotto dell'Indiano" and cross the bridge. At the traffic light, go straight and follow the road signs for "MEYER" hospital.

**BUS:** You can take the following urban lines: 33A, 33AB, 43.

All the lines have a stop in front of the hospital. Bus 33°, "STAZIONE FS RIFREDI" ("Vasco de Gama" exit) -> "PIAZZA MEYER" (from 6:40 am to 8:40 pm on weekdays). Bus 33AB, "STAZIONE FS RIFREDI" ("Vasco de Gama" exit) -> "PIAZZA MEYER"/"NICCOLO' DA TOLENTINO" (until 6:40 am and from 8:40 pm and on non-working days). Bus 43, "STAZIONE FS RIFREDI" ("Vasco de Gama" exit) -> "SERPIOLLE"/"CERCINA"/"PIAN DI S.BARTOLO"

From "Meyer" towards the city centre: Bus 33 – towards "STAZIONE FS RIFREDI"; Bus 40 – towards "STAZIONE FS RIFREDI"; Bus 43 – towards "STAZIONE FS RIFREDI"

**TRAM:** from "Santa Maria Novella" station, take the tram T1 and get off at the last stop "Careggi". Then, take the bus 33A towards "Piazza Meyer" from 6:40 am to 8:40 pm (the bus 33AB is available until 6:40 am and after 8:40 pm and on non-working days) or take the bus 43 towards "Serpiolle"/"Cercina"(C)/"Pian di San Bartolo" (B).

**TRAIN:** from "Firenze S.M.N." station ("Santa Maria Novella"): take the tram T1 towards "Careggi" and get off at the last stop. Then, take the bus 33A towards "Piazza Meyer" from 6:40 am to 8:40 pm (the bus 33AB is available until 6:40 am and after 8:40 pm and on non-working days) or take the bus 43 towards "Serpiolle"/"Cercina"(C)/"Pian di San Bartolo" (B).

From "Firenze Rifredi" station: at "Vasco de Gama" exit, take the bus 33A, 33AB or 43.

For further information on train schedules, please visit the website "Trenitalia".